



# CORPORATE OVERVIEW

## A Higher Education Business Solution Provider

**PREMIERE SYSTEMS SUPPORT (PSS)**, established in 1989, is a full service systems integration and information technology business solutions provider. PSS specializes in solving business problems and delivering working business solutions for institutions of higher education. The corporate focus is to improve and streamline business processes through the application of technology assets in order to achieve operational and strategic objectives. For over 14 years, PSS has assisted hundreds of clients achieve success. PSS' broad experience and complete independence allows us to create solutions to our client's unique needs that are responsive, cost-effective, practical, and thorough. PSS' team consists of highly experienced information technology and management professionals who have worked in higher education, and are well versed in industry best practices and offers a wide range of unique technology, business, and reporting solutions. PSS also works with institutions to ensure readiness for, and effect the transition to, new cost-effective business solutions.

PSS staff has a wide variety of higher education expertise in multiple student information systems, database platforms, and IT management on the executive and director level.

### **PSS Services and Business Solution offerings:**

#### **System Integration**

PSS can quickly and cost-effectively tackle your system integration projects. PSS has both the technical expertise and the tool-set to facilitate real-time communication and data exchange between 3<sup>rd</sup> party products or databases and your Student Information System. Services include:

- 3<sup>rd</sup> Party product integration
- Real Time communication automation
- Web Enabling and Portals
- Middleware

#### **Institutional Research and Reporting**

PSS offers a wide variety of services to meet your institutional information and reporting needs, from a comprehensive assessment to "off the shelf" and customized reporting solutions. We can help you organize, structure, and deliver repeatable reporting and analytical strategies, and results for all of your institutional and business information needs. PSS support of an Institutional Research department can range from technical resources to help leverage existing tools up to a complete business intelligence solution incorporating

institutional business analytics, key performance indicators, and outcome assessments used to measure, monitor, and manage institutional key business processes. Services Include:

- Business Needs Assessment
- ETL mapping services
- Data Warehousing
- Business Intelligence Tools & Reporting
- Staffing

#### **Technical Consulting Solutions**

PSS technical Consulting team provides a wide range of solutions to Higher Education IT departments. Services are offered on both a project basis and as staffing options. Every member of the PSS team has specific experience in the education environment. Services Include:

- Development Requirements, Analysis, and Design
- Custom Programming
- System and database Administration services
- Project Management
- Implementation services
- Performance Tuning and configuration
- Technical Mentoring/Training/Forums
- Staffing

#### **Executive and Management Services**

PSS Executive and Management solutions team will work with your institutions leadership to enhance the use of technology and staff in order to meet your strategic objectives. The PSS assessment team conducts in-depth reviews and assessments aimed at identifying weaknesses, as well as strengths, and then developing an action plan to meet organizational goals while achieving operational effectiveness and readiness. Services include:

- Needs Assessment - Data, Information, Analytics, Reporting
- Needs Assessment - Regulatory Reporting Assessment and Planning
- Needs Assessment - Technical Training Plan
- Business Intelligence Solutions
- Technology Portfolio and Operational Assessment
- Administrative Workflow - Business Process Analysis
- Information Technology Acquisitions