

INTRODUCTION:

The POSConnect Report is a tool designed to assist Book Store Managers, Systems Administrators, and developers to observe and measure the performance of the POSConnect interface and to examine and resolve most of the issues that are reported by the end user in a much more rapid and efficient fashion.

GETTING STARTED:

Open the Excel file containing the Report. This is an Excel Macro-Enabled Workbook file with the extension of *.xism*.

Make sure to click on Enable Content when you see the following message displayed on top of the page.



Tabs:

The Report consists of 3 tabs.

- 1- Executive Dashboard – Contains the summary, graphs, and the statistical data.
- 2- Transactions – Contains the detailed data for the given period.
- 3- Glossary – Contains the description of key Columns.

Filter:

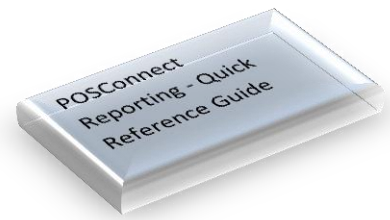
You can filter the data based on the following selection criteria:

Filter	↓SELECT↓	Description
Transaction Type	(All)	All transactions
Results	(All)	All transaction results
Start Date	2/22/2011	
End Date	4/14/2011	
# Of Transactions	12,598	

Initialize Executive Dashboard:

Start Date: Select the oldest date from the dropdown list

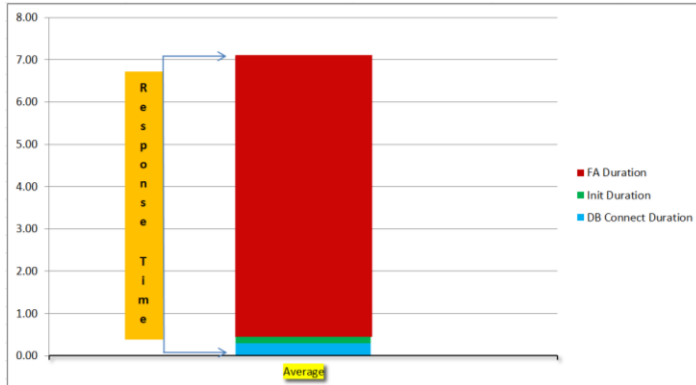
End Date: Select the newest date from the dropdown list



Response time:

The *Response Time* is constructed from the following 3 components:

- 1- *DB Connect Duration* – Time to connect to UniData
- 2- *Init Duration* – Time to execute INITIALIZE.POSCONNECT
- 3- *FA Duration* – Time spent in the FA module



Response Time = DB Connect Duration + Init Duration + FA Duration