

Record Lock Module

- ❑ Record Locking Module delivers a complete, reliable and guaranteed solution to successfully manage Colleague record locks.
- ❑ Allows for the handling of record lock scenarios successfully via the use of proper and detailed user error parsing and reporting as well as respective workflow management at the POS system.
- ❑ The solution allows for the complete control of previously difficult scenarios related to record locks at the bookstores with the following approach from transaction start to finish:

DETECT -> HANDLE -> IDENTIFY -> REPORT -> COMMUNICATE -> MANAGE -> RESOLVE -> COMPLETE
- ❑ Full synchronization of the POSConnect Record Lock Management module on the POS system minimizes the Cashier processing times as well as the Student wait times.
- ❑ Functionality allows the bookstore to not only handle the record lock scenarios but also be able to resolve these issues as they are taking place and quickly while the student is still in front of the cashier.
- ❑ Resolution workflow minimizes the overall number of students who are not able to purchase their books using their Financial Aid monies due various record lock scenarios inherent the Datatel Colleague ERP system.
- ❑ Functionality with the combination of all the mentioned benefits discussed so far in return minimizes the manual workarounds and processing burden and impact on the client administrative staff.